

## Professional Project I

What is your name? **Nicole Shim**

What is the email you used to register at AIU? **NicoleShim@Hotmail.com**

Describe the project. **Project Management Certificate Course, Mona School of Business, UWI, Jamaica, W.I.**

Is it a current project or was it completed? when was it completed? **It was a course that I completed on 20th March 2026.**

What did you learn? **I learned the difference between a project and project management; what is the Project Management Process; the roles and responsibilities of the Project Manager; what are the Project Management Performance Domains required for a successful project; how to create a Project Charter; how to create a Communication Plan for the various categories of stakeholders; the Change Control Plan process; how to create a Work Breakdown Schedule; how to schedule projects; the types of contingencies; creating a budget; risk management; what are Project Scope and Scope Creep; the difference between predictive and agile project plans; naming conventions for projects; what is Project Governance; what are the types of estimates in Project Management; what is the difference between ambiguity and uncertainty; creating Risk Statements and understanding the Risk Management Framework; how to conduct (calculate) the Estimated Monetary Value Analysis; how to apply the Risk Management Response Strategies; how to complete a Procurement Matrix; how to complete a RACI Chart; understanding Team Dynamics and the Tuckman's Model of Team Development; how to utilize the Project Baselines to monitor the projects; how to effectively close the project. I also learned how to use the Project Libre Software.**

How did you apply your knowledge in the project? **It was a Project Management Course, so I studied and passed the two exams, then utilized the Project Libre software as my contribution towards the group assignment.**

Write about the implementation of the project. Did everything go smoothly? **I did not implement a project, I did a Project Management Course and it certainly did not go smoothly. My blood pressure felt dangerously low due to the stress associated with working on the group assignment. The tutor rushed through the software as if he was conducting a revision class. Luckily, I have a son who is a Software Developer so I could ask him for assistance when I got stuck.**

How does this project relate to your major at AIU? **It neither relates to my substantial post at work nor my major at AIU. However, I believe the stress I endured to accomplish the Certificate in Project Management is worth the three credits.**

What is the most valuable skill that you developed in the project? How did you develop it: **The most valuable skill I developed in the Project Management course was learning how to use Project Libre.**